

Report findings RiskCede Survey Platform Online Online Output Online Online

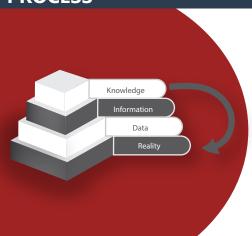
OBJECTIVE

The RiskCede survey offering aims to gather insight into user perceptions and predict behaviour based on survey data and from the correlation between responses to specific questions.

Smart Surveys is an end to end solution from gathering and collecting data, transforming and modelling it, preparing reports and visualising results and finally deploying output for interactive analysis.

RiskCede uses a methodology that integrates the question design and statistical analysis to ensure that the initial purpose of the survey is met and the results can be used to provide clearly explainable feedback.

PROCESS



PREPARATION

The most critical stage, define the purpose of the survey with the client and any necessary domain expert

Design questions to ensure correct and unambiguous feedback

Calculate sample size and stratified audience.



Deploy online for web and mobile. Smart layout, questions dependant on previous answers and analysis.

Process flow following specific outcomes.

Datamining - Descriptive statistics and correlation matrix

Machine learning - Prediction and classification.

Realtime dashboard.



Report and present findings.

Monitor actual vs expected outcomes.

Follow up actions based on process flow.



SURVEY

Question Design

Starting with the purpose and the ultimate goal, the right questions and right wording is used to create questions that does not lead or influence possible answers and that will provide the required information to achieve the goal.



Survey Layout

Create targeted questions and communications. Based on previous answers and analysis new questions can be added or removed in realtime while taking the survey.



Benefits

- 1 Communications
- 2 Targeted Surveys
 - 3 Market Segmentation
 - 4 Follow Up Actions

DATA MINING





| Introduction Summar | y results Geog | raphical | elations Cluster | s Detail resul | ts Free text |
|---------------------|----------------|---------------|------------------|----------------|--------------|
| Correlations (m | ore info) | | | | |
| | | | | | F * |
| Benefits | 0.39 | 0.47 | 0.46 | 0.54 | |
| | Communication | 0.38 | 0.41 | 0.49 | |
| | | Contributions | 0.38 | 0.42 | |
| | | | Loyalty | 0.57 | |
| | | | | Satisfaction | |

Scan to experience the Survey App

